

## Dementia Strategy: Slough's Key Actions 2014 – 16

Slough's key actions continue build on the National Dementia Strategy (2009-14) which contained 17 wide-ranging national objectives, and also to reflect the Prime Minister's Dementia Challenge (2012-15). The Challenge contains 3 strands:

- increasing diagnostics and treatment,
- promoting dementia friendly communities,
- increasing dementia related research.

	Objective	actions	outcomes	leads	Comment	Progress: Q1 update
1	Improving access to dementia diagnosis and appropriate, tailored support	<p>Complete all tasks in line with schedule for memory clinic accreditation (MSNAP)</p> <p>Improve GP liaison to promote positive patient experience and prompt identification and referral</p> <p>Data monitoring of numbers diagnosed against POPPI and ethnicity breakdown</p> <p>Carers assessment and support in line with carers strategy</p>	<p>Best practice will be achieved – improved services and quality assurance in line with accreditation principles:</p> <p><i>People with memory problems/ dementia have fair access to assessment, care and treatment on the basis of need, irrespective of age, gender, social or cultural background, and are not excluded from services because of their diagnosis, age or co-existing disabilities.</i></p> <p><i>People with memory problems/ dementia and their carers receive a service that is person centred, and takes into account their unique and changing personal, psychosocial and physical needs.</i></p>	<p>Kim Swaby/ Gerald Dawson/ Jas Deeoray/ Ricky Chana</p>	<p>Detailed actions in MSNAP standards</p> <p>STEPPs /</p> <p>GP liaison</p> <p>Requires links with voluntary sector services –</p> <p>Dementia adviser /BME / Carers issues to be prioritised</p>	<p>STEPS event completed April 2015</p> <p>GP liaison – schedule of visits in train by memory clinic</p> <p>ADS providing practice based support to 7 practices</p> <p>Data being monitored by practice and by CCG – diagnosis rate has increased from 54-58%.</p> <p>Actions increased</p>

						to identify carers and encourage them to register and be referred for carers assessment and support
2	Improve experience of people with dementia in care homes	Care home project to be established and dementia to be highlighted in workplan	Improved awareness of dementia support and management techniques amongst care home staff Improved service user and carer experience	Avtar Maan / Ian Scott		CCG meds management team have identified care home residents on anti psychotic meds. Progress report on care home project requested from Ian
3	Housing – promote range of options for people with dementia	Assistive technology; extra care projects	Improved options and experience for people with dementia to stay in own homes	Ash Hussain/ Anjana Chakraborty	Telecare pilots Extra Care housing	Extra Care provider has submitted a business case. Further update requested
4	Improve experience for people with dementia in acute hospital	Implement and evaluate liaison and dementia care initiatives in WPH	Improved experience for people with dementia in acute hospital; improved dementia awareness amongst Acute trust clinicians; improved support for carers of acute in patients;	Lynda / Pramod / (Dave) TBC / Sarah		Activity reports available showing increasing levels of activity approx. 70 new referrals per month (all localities) . recent discussion with WPH regards closer working with Dementia Care team. Dr Ashraf Nasim is the new

						WPH dementia lead physician.
5	Peer Support, voice of service user and carer engagement including BME	Establish range of mechanisms to ensure service user and carer views are sought, heard and included in developments.	local service development is routinely informed by service user and carer views, leading to more appropriate range of services	Nancy / Sarah / Lucy / Emma/lbz	SU / carer forums/ OPPB/ rep at dementia strategy sub group / BME projects	Carer and service user forums to be asked whether they would like to contribute to this forum or join meetings

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